



## Supply Chain in Humanitarian Action

### 5 days- LIVE ONLINE

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In emergency context supply chain is a crucial aspect for the implementation of humanitarian interventions or more in general in the humanitarian assistance. Notably, supply chain management encompasses the planning and management of all activities, from the expression of the needs till the end user of the goods or services. Also, it includes coordination and collaboration with channel partners, which can be program department (internal), suppliers, intermediaries, third party service providers, and beneficiaries (external).

Therefore, this course aims at enhancing knowledge and capacities on the organization of the supply chain process with a focus on practical tools and case studies of humanitarian initiatives.

#### Who is this course for?

This training is addressed at all individuals from both the global south and north who:

- Are working or planning to work in humanitarian contexts into the logistic department of an NGO as logistics manager/officer, procurement officer, supply chain manager;
- Are interested in acquiring a good understanding of supply chain principles, concepts and operational approaches and learn how to set-up or implement a supply chain office;
- Want to be equipped with key skills, competences and key tools to evaluate the supply chain from purchase, storage to distribution to the beneficiaries;
- Demonstrate commitment to completing the 5 days of presential training.

#### Course content

Upon successful completion of this course, participants will be familiar with the following topics:

- Organizing a field assessment, context-based
- Organizing a market analysis and planning purchase of goods and services
- Procurement Planning
- Managing procurements, tenders and contracts
- Supply chain for different sectors and sensitive types of goods (food, drugs/health, animals' species, cash-based response)
- Ethics and anti-fraud regulation in the supply chain process
- Warehouse and stock management
- Transportation and distribution
- Preparedness for emergency

#### **Module 1: Organizing a field assessment, market analysis and procurement plan**

Know the context in which your organization will operate to bring relief to the beneficiaries. Be able to assess the extent of the emergency, and with a focus on supply chain and be able to identify the principal needs and gaps. Define and prioritize the type and size of interventions and priority activities and provide information needed to plan the implementation of interventions. Understand how cluster-logs works and the importance of coordination between organizations.



How to set up a market analysis and a to prepare a procurement plan and how to manage suppliers.

#### **Module 2: Procurement, tenders and contracts**

This module is focused on how to manage the procurements/tenders of goods, services and construction services; how to manage tenders, contracts and derogations to contracts; what steps to follow for a procurement procedure and what kind of forms/tools are normally requested by NGOs, International organizations and auditors; how to ensure the quality of the goods.

Understand the importance of organizing and managing the supply chain of daily needs and office framework contracts (such as fuel, IT, communications, vehicle services).

Know the principles of the supply chain such as segregation of duties, fraud awareness, discrimination, conflict of interest, negotiation skills, etc.

#### **Module 3: Warehouse and stock management**

Acquiring knowledge and tools on how to manage warehouse and stock (organization, storage, administration, etc.) including how to select the right premises and the administrative/logistics forms for the stock's management. How to deal with a stock logbook and with a stock inventory. How to manage the disposal or donations of stocks adequately with national rules and donors/organization regulations. Understand the basic principles of cold chain and the stock outflow methods such as FIFO or FEFO.

#### **Module 4: Transportation and distribution**

How to organize transportation of goods to ensure that the response is timely and effective; how to safeguard quality of goods and how to avoid the "out-of stock" risk. Overland transportation/convoy and distributions: Food and NFI. How to ensure the security of a distribution.

#### **Module 5: Cash based response and supply chain**

Introduction to Cash based response modalities. Participants will acquire knowledge on how supply chain is involved in cash based programming and the relations with the logistics department.

#### **Module 6: Preparedness for emergency**

Be able to play a key role in the organization of the activities related to the supply chain. How to design and implement a preparedness plan, how to identify potential risks or gaps and elaborate mitigation measures.

#### **Methodology**

The course will be delivered in Live on-live modality: it will use interactive methodologies and multimedia tools, virtual work groups, review and discussion of case studies, video and lectures. The participants will be provided with a learning package at the end of the course and pre-lecture readings.

**The course is organized on five days utilizing ZOOM platform and it will include 2 hours of self-study and 20 hours of live online sessions facilitated by two senior trainers. The sessions are organized on five days. Timing will be adjusted based on the time zone of the participants.**

**At the end of the training participants that have successfully completed the course will be ensured a digital badge through the international platform HPASS ([www.hpass.org](http://www.hpass.org)).**